

#### **PRICES**

Prices are designer net to the qualified trade. All items are quoted F.O.B Los Angeles, California. Shipping, handling, packing, storage and insurance charges are not included in price. All applicable taxes (including sales tax) are the responsibility of the purchaser. **Prices are subject to change without notice and should be checked with your sales representative before ordering.**

#### **ORDERING**

A signed purchase order is mandatory. We will not proceed without it. When ordering, always designate product name, number, specifications and finish options. Care in ordering avoids costly errors. Client design changes after production has begun will be subject to additional charges.

#### **RESALE LICENSES**

All purchasers must provide Fuse Lighting with a copy of their valid resale certificate, license and/or permit. This is a mandatory requirement by every state tax authority. **Copies of your valid resale license must accompany each purchase order.**

#### **TERMS OF PAYMENT**

A fifty percent (50%) deposit is required to enter an order into production. The balance is due in full upon completion of the order prior to shipping. Deposits are non-refundable and orders are non-cancelable upon receipt of deposit by Fuse Lighting. Storage charges will apply to orders not paid in full within 30 days of completion. **No returns or exchanges. No cancellations. Deposits are not refundable.**

#### **UL LISTING**

Products are not UL listed (or listed by any other electrical listing company) unless requested at the time of order. Please consult all rules, regulations and codes regarding the electrical listing requirements for your intended application.

#### **MATERIALS MAY VARY**

Dimensions may vary slightly from those specified since all items are handmade and hand assembled. Gems, shells, alabaster and other organic materials contribute to this variation. Shells can add anywhere from 1" to 3" to frame width, depth and/or projection. Stem and chain measurements include the ceiling canopy. Chain lengths are approximate and measured to the nearest link.

The natural materials used in our designs will always vary in exact size, shade, texture and pattern, creating a truly unique fixture. Many of our metal finishes are applied by hand and may not match finish samples exactly. Gems may vary in color, size, shape and texture. By the nature of the material, mica will experience occasional flaking. Leather color and texture may vary slightly from samples.

We reserve the right to improve upon any of our designs or finishes without prior notice.

#### **PRODUCTION LEAD TIME**

Production estimates are given at the time an order is confirmed by Fuse Lighting. They are based on production schedules at the time an order is placed. Lead times also depend on the timely receipt of all finish specifications and custom dimensions (if applicable) from the client.

All orders are produced individually by hand; therefore delays may occur in manufacturing, especially with custom orders. The precise time of production and delivery is not a condition of sale.

#### **SHIPPING**

Fuse Lighting offers "prepaid" freight terms and will prepay the shipper directly. Charges for packing and/or crating, insurance and delivery will be added to the final invoice and must be paid before items are shipped. Please specify if you would like to make your own shipping arrangements and we will provide the appropriate information when your order is complete. Any applicable packing and/or storage charges will be added to the final invoice.

#### **DAMAGE IN TRANSIT AND REPAIRS**

Once your order has left our workshop it is the responsibility of the shipping company to ensure that products arrive safely and in a timely manner. Upon release of your order, Fuse will forward the shipping company's damage policy to the sales rep (if a showroom order) or to the designer (if a direct order). Upon delivery of the merchandise, the receiver must unpack all materials, inspect thoroughly for damage, and note any damage on the freight bill before it is signed. **If any damage is found, follow the shipping company's claim instructions.** Do not attempt to repair the merchandise. The freight company will send an inspector to the site to make a report. Keep all packaging materials until inspection is complete. **The procedure must be followed to allow for repair and/or replacement.**

**Damage claims must be filed within 10 days of receipt of shipment.** Claims filed after 10 days will not be honored.

If an item is damaged by the shipping company and needs to be reordered or repaired, the order will be subject to standard terms and lead times. All decisions regarding repair and/or replacement will be at the sole discretion of Fuse Lighting.

#### **COPYRIGHT**

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#### **PRIVACY POLICY**

Fuse Lighting does not sell or share any personal or business information supplied to Fuse Lighting.